



Spa Solutions Cold Tub

Limited Warranty

5 year warranty on the shell structure of the Cold Tub: The shell will maintain structure integrity and configuration and be free of any waterloss defect in the Cold Tub shell.

1 year warranty on the shell surface of the Cold Tub: The manufacturer provides the user of the Cold Tub a 1 year warranty against blistering, cracking and delamination.

1 year warranty on the Balboa™ Control Box and Display Module: The manufacturer warranties the display and the Cold Tub control box against defects in materials and workmanship or any defect for one year. According to the electrical components, this warranty is not given on fuses, bulbs and gaskets.

1 year warranty on the circulation pump: The Manufacturer warranties the circulation pump against defects in materials and workmanship or any defect for one year.

1 year warranty on the cabinet of the Cold Tub: The factory-installed cabinet panels are warranted for 1 year from the original date of delivery. The warranty specifically covers cracking or peeling of cabinetry. Fading and weathering of the surface will occur naturally and is not considered to be a warrantable defect.

1 year warranty on LED Lighting: Factory installed LED lighting is warranted against defects in material or workmanship for 1 year from original date of delivery.

1 year warranty on Cold Tub thermal cover: The Cold Tub cover is warranted against defects in material or workmanship for 1 year from original date of delivery. Natural wear and tear is not covered under the warranty.

1 year warranty on the inverter heat pump: The Manufacturer warranties the inverter heat pump against defects in materials and workmanship or any defect for one year.

90 Day warranty of skimmer house/ overlays: Natural wear and tear and improper water chemical management is not covered under the warranty.

Warranty Limitations:

1. The warranty does not cover damage caused by misuse, lack of maintenance, or lime scale deposits.
2. The manufacturer reserves the right to replace the defective parts with factory or remanufactured parts.
3. The manufacturer is not responsible for any damage caused by alterations or modifications by the user.

All end customer warranty claims must be directed to the retailer from whom you purchased the product supported by images and videos. Whilst parts are warranted, no labour charges are covered under this warranty.



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4. The warranty of the Cold Tub does not cover defects or failure caused by carrier, installer, pets, rodents, or resulting from, without limitation, any of the following: Careless handling, improper installation, improper electrical installation, lack of proper maintenance, operation of Cold Tub without the correct level of water present, use of abrasive or improper cleaners and acts of God, for example, floods, high winds and earthquakes.
5. Warranty does not include, labour, transportation and other costs incurred in the removal of the original unit, and the reinstallation of the new unit.

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